



Wells City Council Community Resilience Plan

Practical Tips for your Household

1. Prepare for flooding

- Check whether your home or business could be affected by flooding.
- Consider whether appropriate flood protection measures could help protect your property.
- Know where to find official flood warnings and follow the advice provided.
- Never enter floodwater unless advised it is safe to do so.

2. Prepare for severe weather

- Check official weather forecasts and warnings and follow the advice provided.
- Prepare for extreme weather before it happens. This could include having fans, heaters, torches and other essential supplies available.
- Make sure your property is well maintained and take reasonable steps to secure fences, outdoor furniture and other items that could be damaged or cause a hazard during severe weather.
- Consider how you would stay warm, cool or connected if there was a power cut.

3. Think about vulnerable people in their household

- Check in on family, friends and neighbours who may need additional support during an emergency.
- Consider whether they may have difficulty accessing essential supplies, information or services during extreme weather or infrastructure failures.
- If you are concerned about someone's immediate safety, contact the emergency services.

4. Know where to get reliable information

- During an emergency, follow information from official sources and avoid relying on rumours or unverified information on social media.
- Check the Wells City Council website and official social media channels for the latest local information and advice.
- Share reliable information with others in your community to help prevent the spread of misinformation.

5. Understand what to do in an emergency

- If there is an immediate risk to life, call 999.
- Follow instructions and advice from the emergency services and other relevant authorities.
- Do not enter unsafe areas, such as floodwater or damaged buildings.
- If you need to leave your home, follow official evacuation advice and take essential items with you.